

QUALITY POLICY

The activity of REM TEC S.r.l. is oriented to the research and development of technologies and electricity generation plants with zero emission technologies: most of them use solar energy available in direct form (light and heat) or indirectly (wind, wave motions , etc.). Zero-emission technologies are by far the ones that most respect the balance of the environment. These technologies have already been available for several years and can allow us to drastically reduce the use of fossil fuels to obtain energy.

REM TEC S.r.l. intends to build manufacturing facilities that use a combination of these technologies. REM TEC S.r.l. its main objective is the quality of both the product and the service.

The General Management is committed to promoting business growth through a process-based approach based on risk management, considering the positive, negative, internal and external factors of the organization. It pursues the fundamental objectives of offering a first-rate product / service, continuously improved and which also exceeds customer expectations, measuring their satisfaction. It is committed to ensuring a healthy, safe and adequate infrastructure and environment for the functioning of processes, as well as to encourage, train and help all staff to fully develop their skills. This commitment to the quality of products and services requires, in fact, the full attention and collaboration of all company personnel.

Quality, interpreted as the customer's expectation and company commitment, is aimed at achieving the following objectives:

- Guarantee and increase customer satisfaction;
- Ensuring the competitiveness of the company both at a production and commercial level, aimed at achieving satisfactory economic results;
- Ensuring a positive company climate supported by adequate professionalism.

The commitments necessary to achieve the above are:

- Maintain a suitable corporate economic structure through effective cost / revenue management;
- Constant control of the market and competition (prices, product quality, innovations);
- Search for technical solutions to propose high quality processing and diversify the operating methods in order to meet the multiple needs of the customer;
- Regular contact with customers to understand their needs and provide information on company activities.
- Constant professional updating of personnel and the relative involvement through periodic meetings in which specific objectives and commitments for their achievement are set out;
- Annual review of the effectiveness of the company Quality Management System, planning and implementing actions for the continuous improvement of the system itself and of the entire organization.

It is essential to avoid non-conformities both of products and in all work areas during the management of customer orders; any sources of non-compliance must be analyzed and promptly eliminated.

This way of acting will not only increase the quality of the products, but it is also the correct way to efficiently manage the company, containing the continuous growth of costs.

The Management has decided to adopt the UNI EN ISO 9001 standards to certify the quality of the management achieved by the company.

This Policy is pursued by REM TEC S.r.l. in order to allow the application, improvement and development of the Quality Management System adopted.

The General Management also undertakes to ensure that the foregoing is reviewed and updated with any changes in the corporate strategic guidelines, that it is disclosed, implemented and shared by the entire company structure and that it is made available, as appropriate, to all Stakeholders.

Place and date

Asola (MN), 17/01/2020

General Direction

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